

**CARF Benchmarking Data**  
**for**  
**Mennonite Brethren Senior**  
**Citizens Home O/A Radiant Care**  
**Tabor Manor**



**Organization**

Mennonite Brethren Senior Citizens Home O/A Radiant Care Tabor Manor  
1 Tabor Drive  
St. Catharines ON L2N 1V9  
CANADA

**Survey Date(s)**

September 23, 2024–September 24, 2024

**Program(s)/Service(s) Surveyed**

Person-Centred Long-Term Care Community: Dementia Care Specialty Program

**Accreditation Decision**

Three-Year Accreditation

# Program(s)/Service(s) by Location

## **Mennonite Brethren Senior Citizens Home O/A Radiant Care Tabor Manor**

1 Tabor Drive  
St. Catharines ON L2N 1V9  
CANADA

Person-Centred Long-Term Care Community: Dementia Care Specialty Program

## **Pleasant Manor Retirement Village O/A Radiant Care Pleasant Manor**

15 Elden Street  
Niagara-on-the-Lake ON L0S 1T0  
CANADA

Person-Centred Long-Term Care Community: Dementia Care Specialty Program

# Benchmarking

This document benchmarks your organization's conformance to standards. By comparing strengths and areas for improvement with various comparator groups, benchmarking encourages your organization to improve effectiveness, efficiency, satisfaction, and access. This information should also stimulate discussions among stakeholders focused on better meeting the needs and preferences of the persons served. In addition, benchmarking:

- Encourages a culture of continuous evaluation and improvement.
- Accelerates understanding of and agreement on areas for improvement.
- Helps prioritize improvement opportunities.
- Shifts internal thinking toward a focus on outcomes.
- Provides a reference to increase performance expectations.
- Motivates your team to work collaboratively to surpass benchmarks.

This report provides benchmarks (mean % of conformance) for each section of the ASPIRE to Excellence<sup>®</sup> quality framework.

\* When available, benchmark comparison groups include:

- All surveyed organizations.
- All surveyed organizations in the same primary CARF customer service unit.
- Surveyed organizations with the same ownership type.
- Surveyed organizations in the same geographic region.
- Surveyed organizations with similar number of persons served annually.
- Surveyed organizations with similar staff size.

In addition, standards conformance for each organization undergoing resurvey is benchmarked against its previous survey in all standards areas.

When multiple locations are included on one survey, the benchmarks reflect the combined conformance to standards of all the locations that were surveyed.

## Benchmark Comparison Groups

Primary area of accreditation: Aging Services

Ownership type: Private, Not for Profit

Geographic region: Ontario

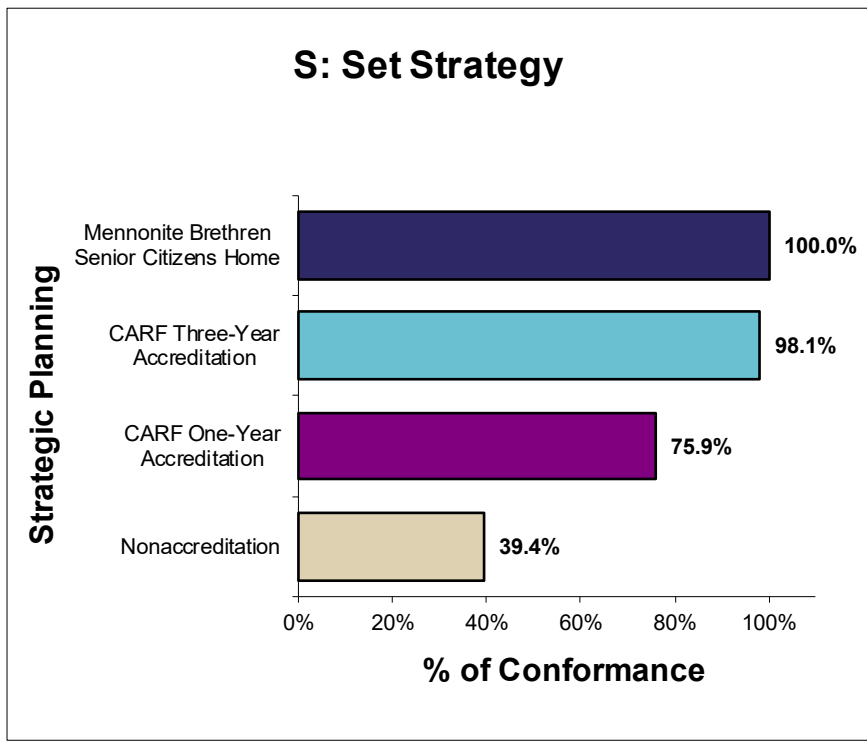
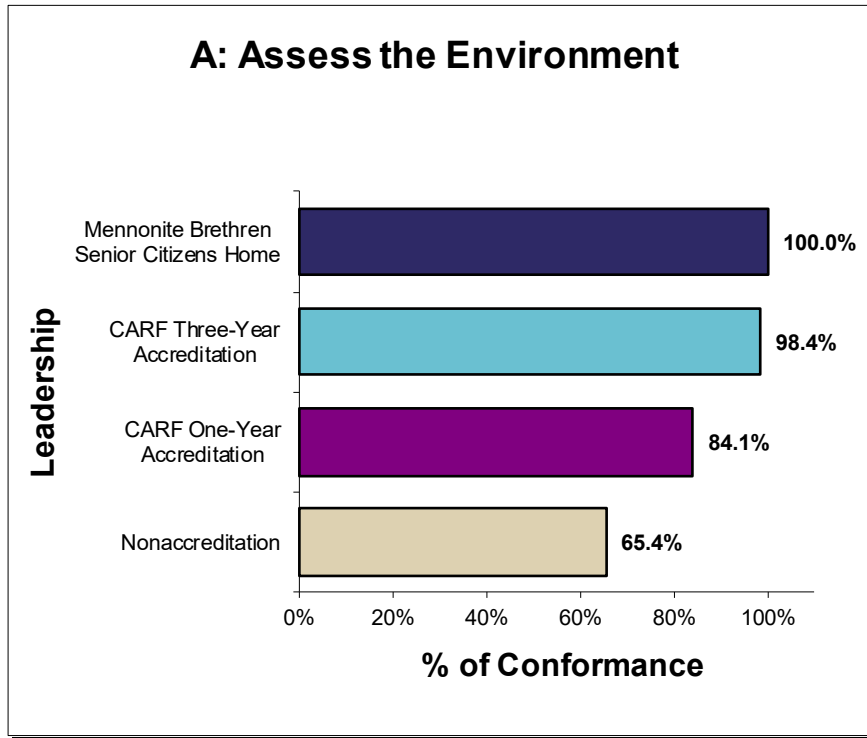
Staff size (FTEs): 100–499

Persons served annually: 100–499

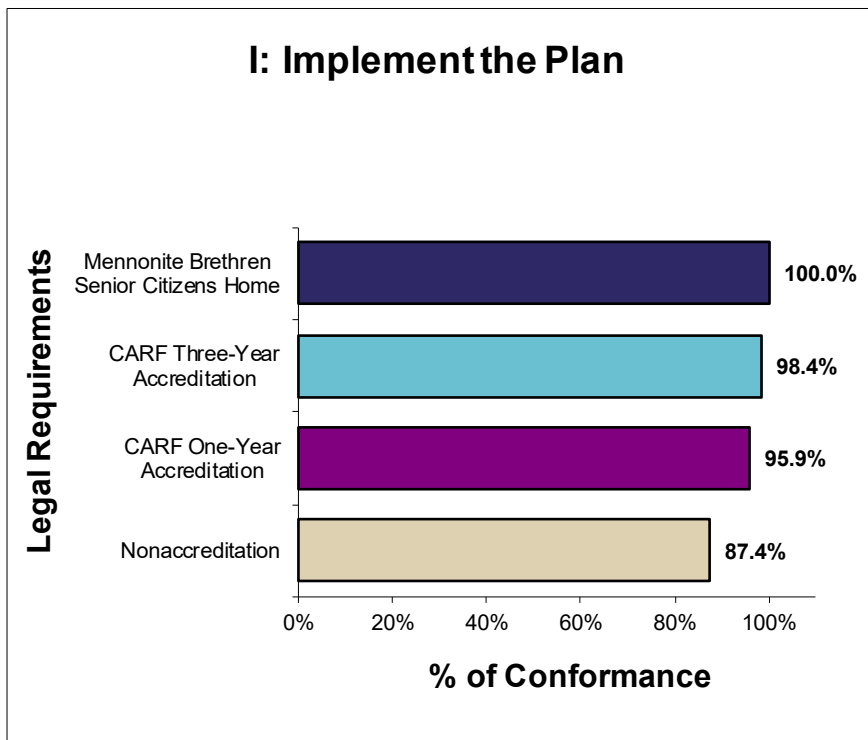
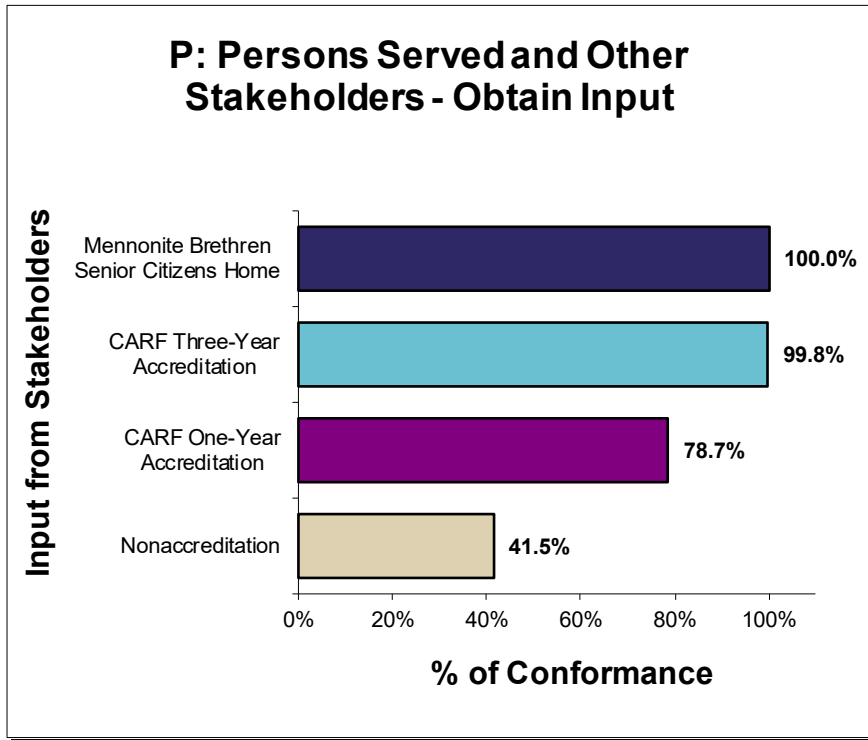
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\* Excluding Governance.

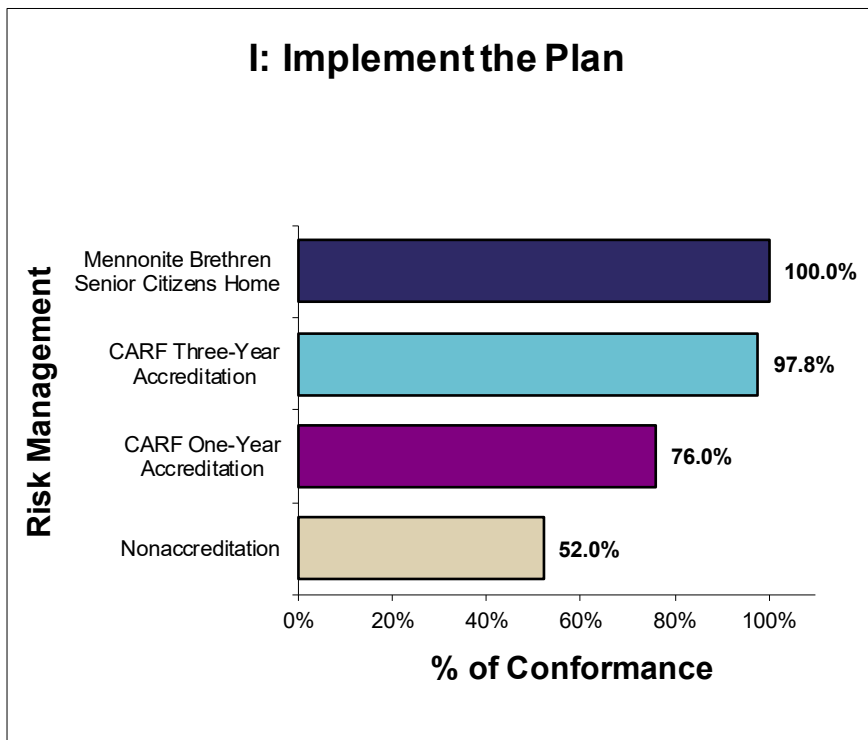
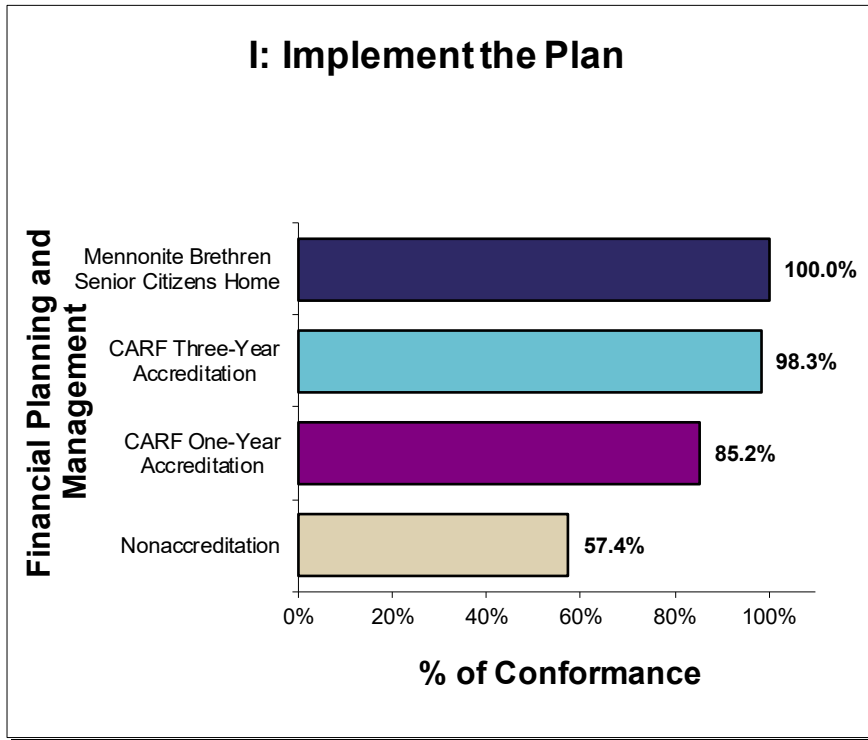
## All surveyed organizations



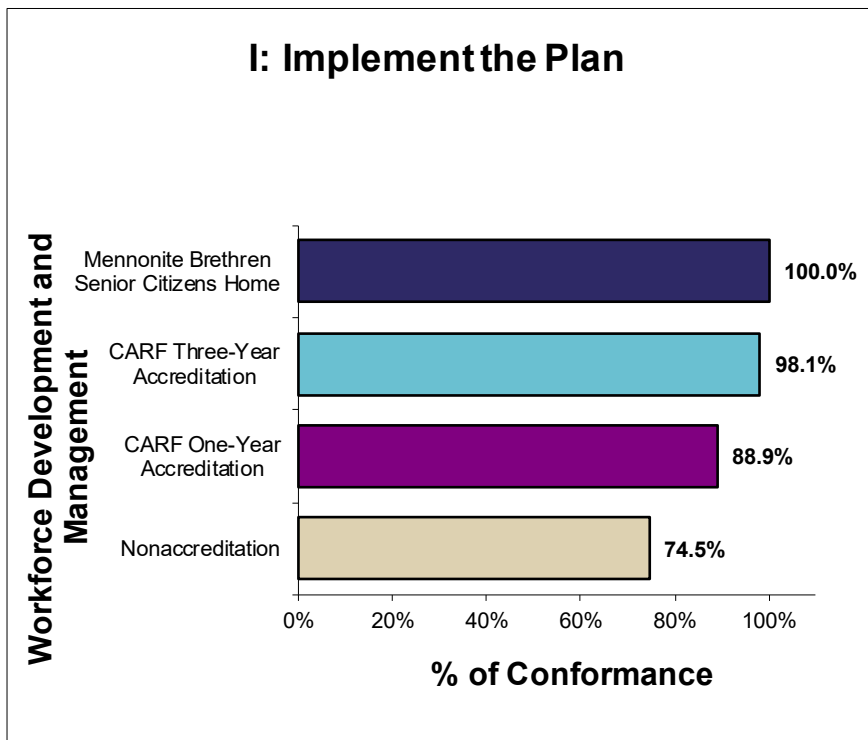
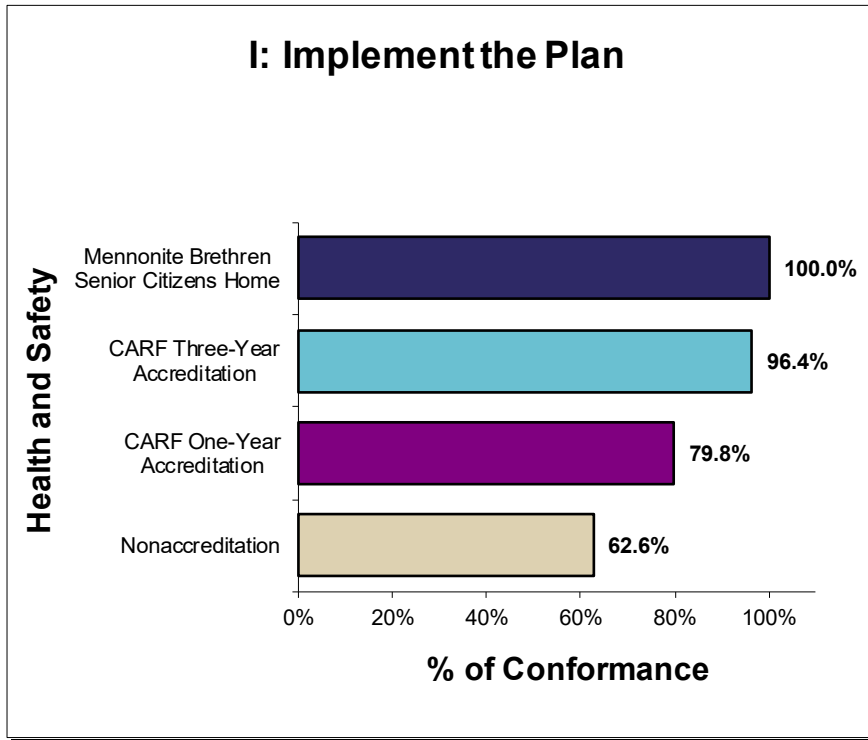
All surveyed organizations — continued



All surveyed organizations — continued

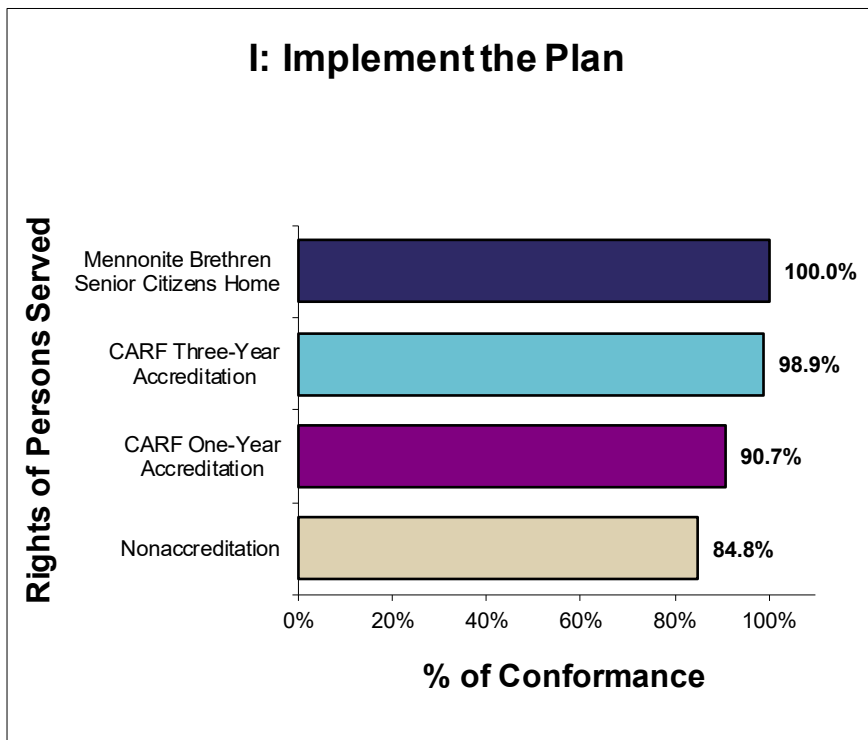
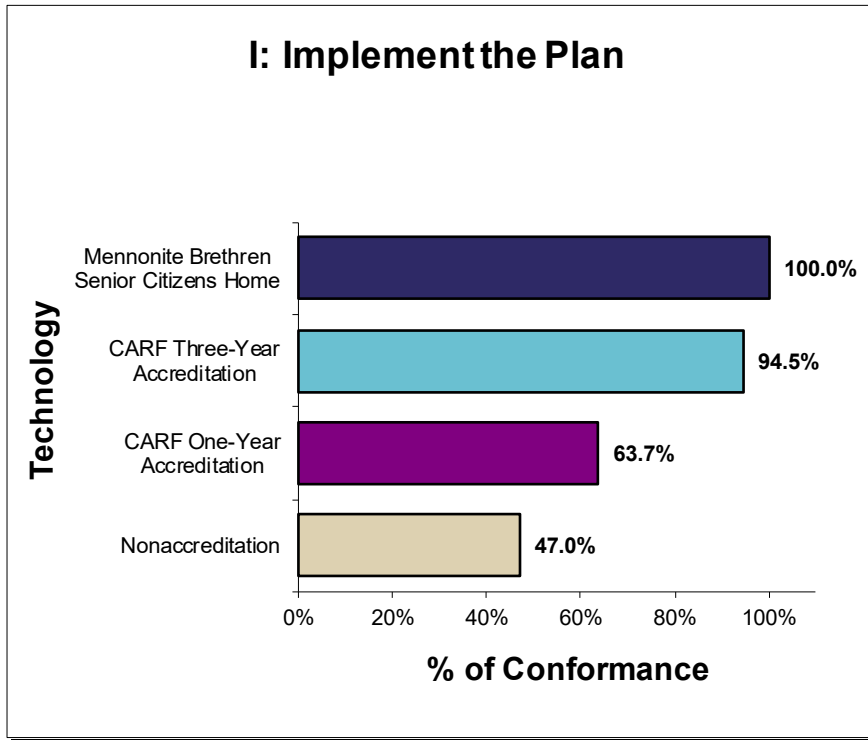


All surveyed organizations — continued

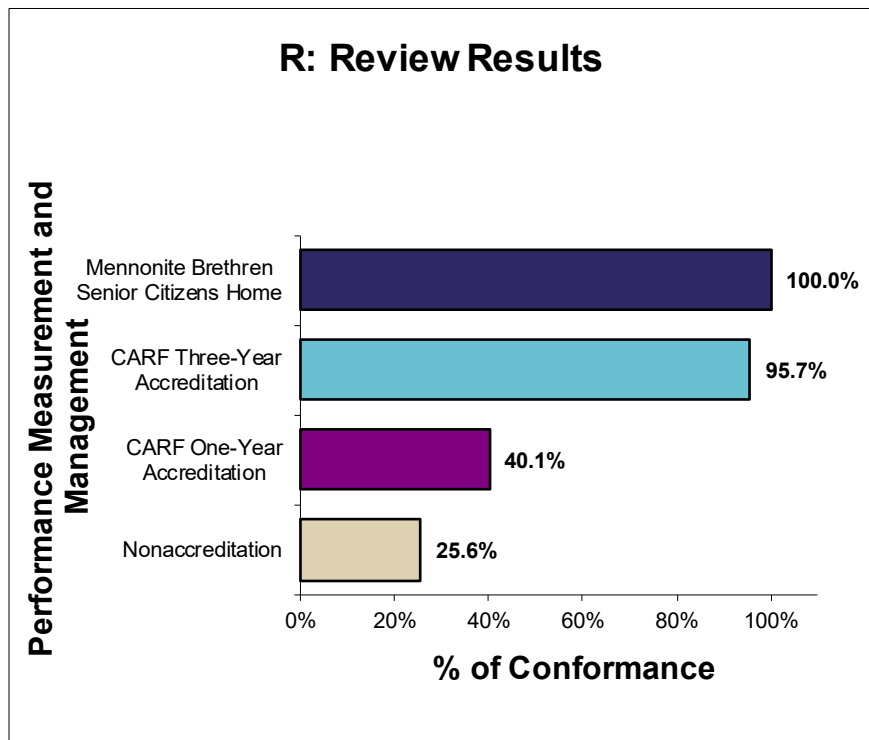
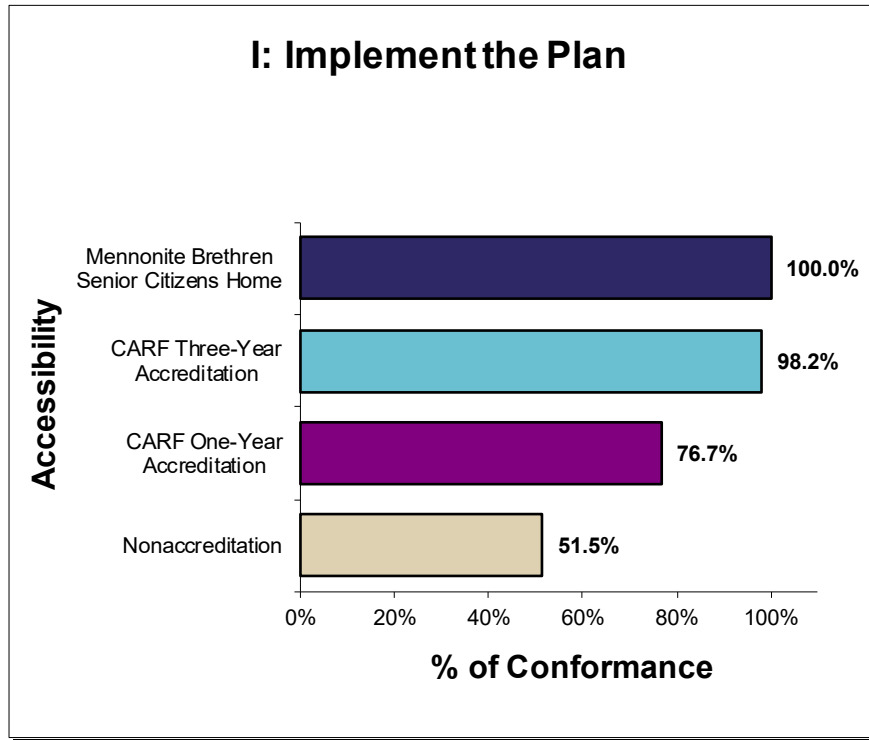




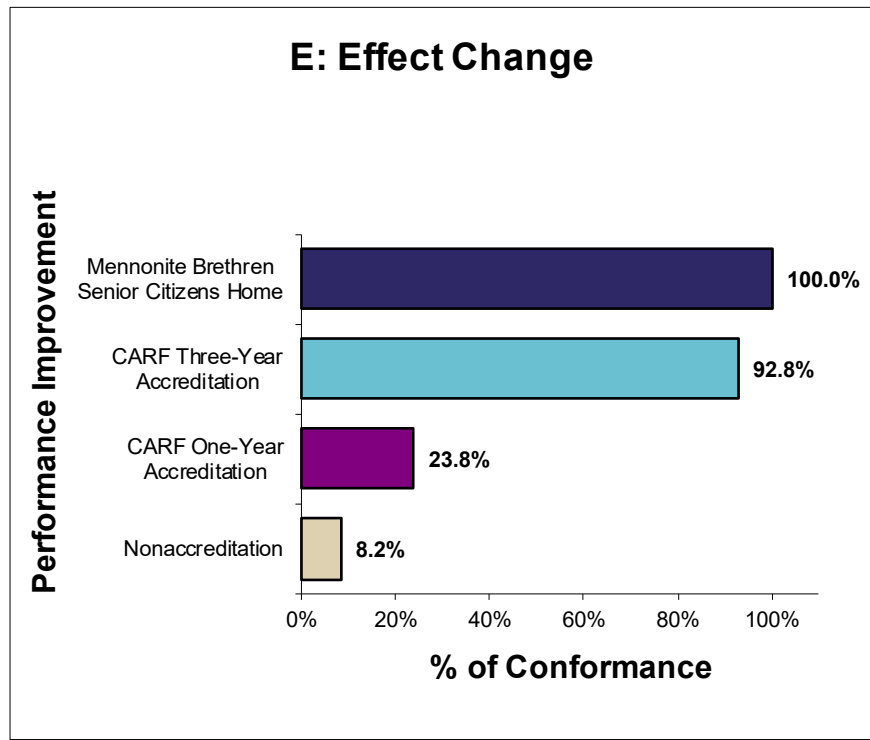
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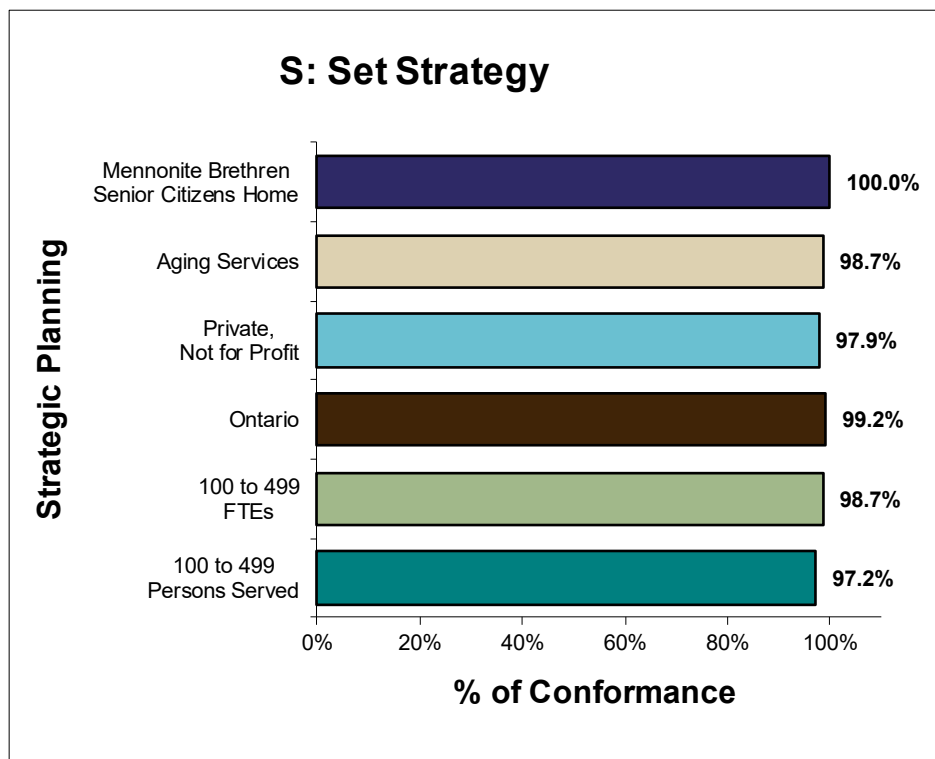
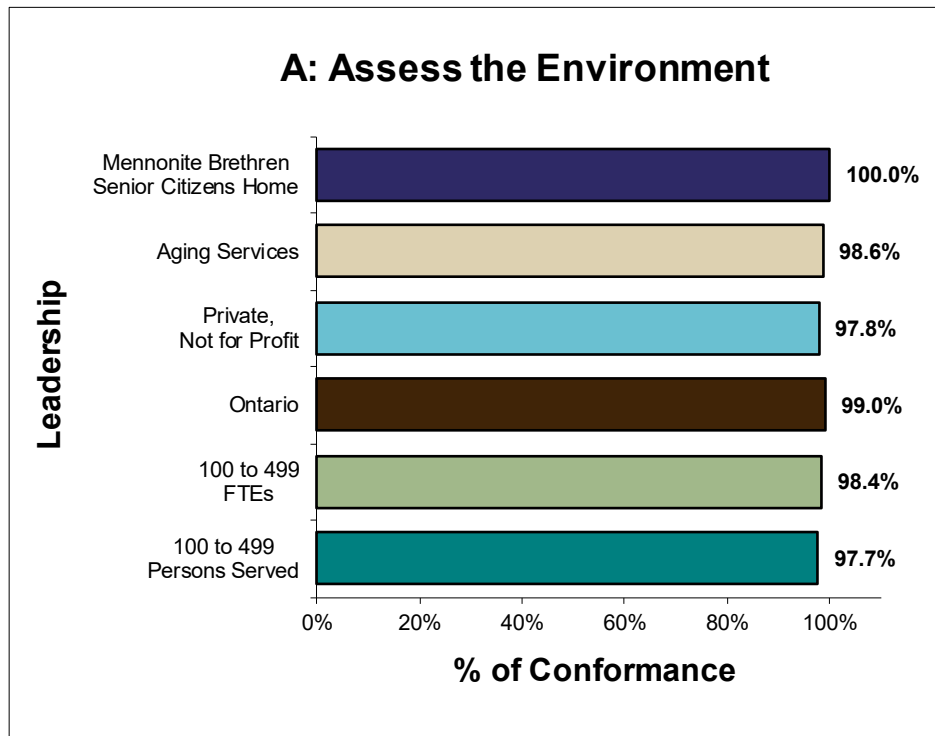
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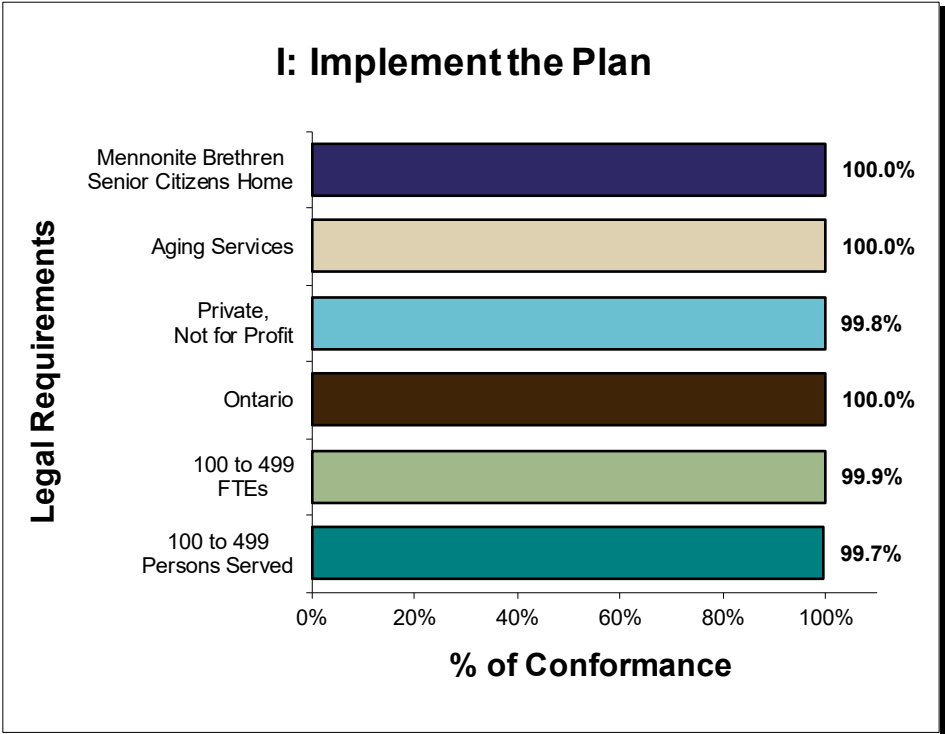
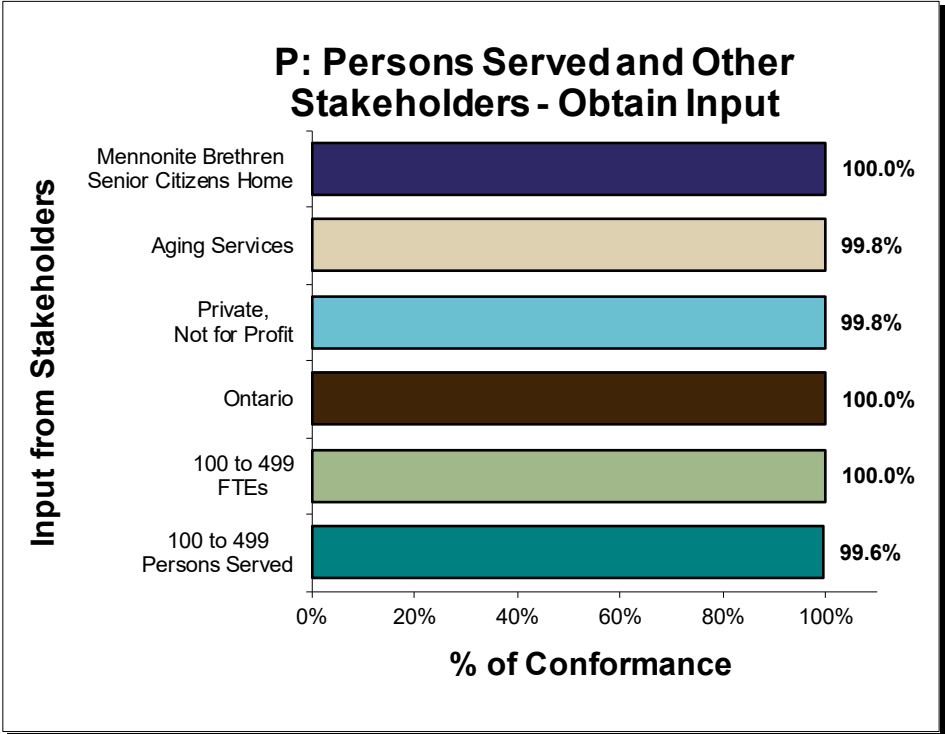
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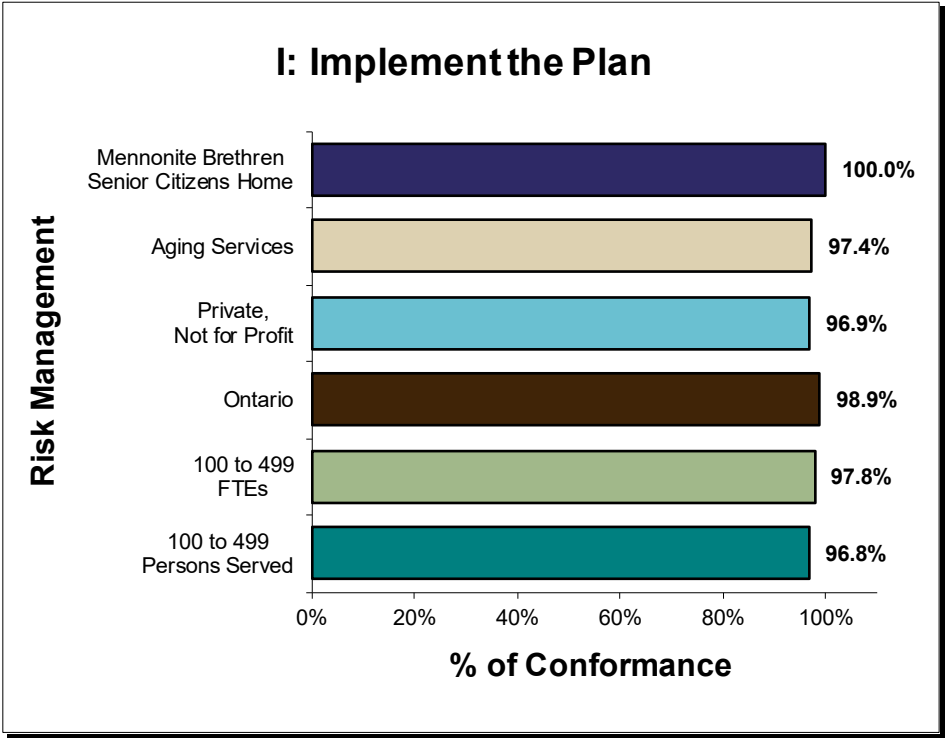
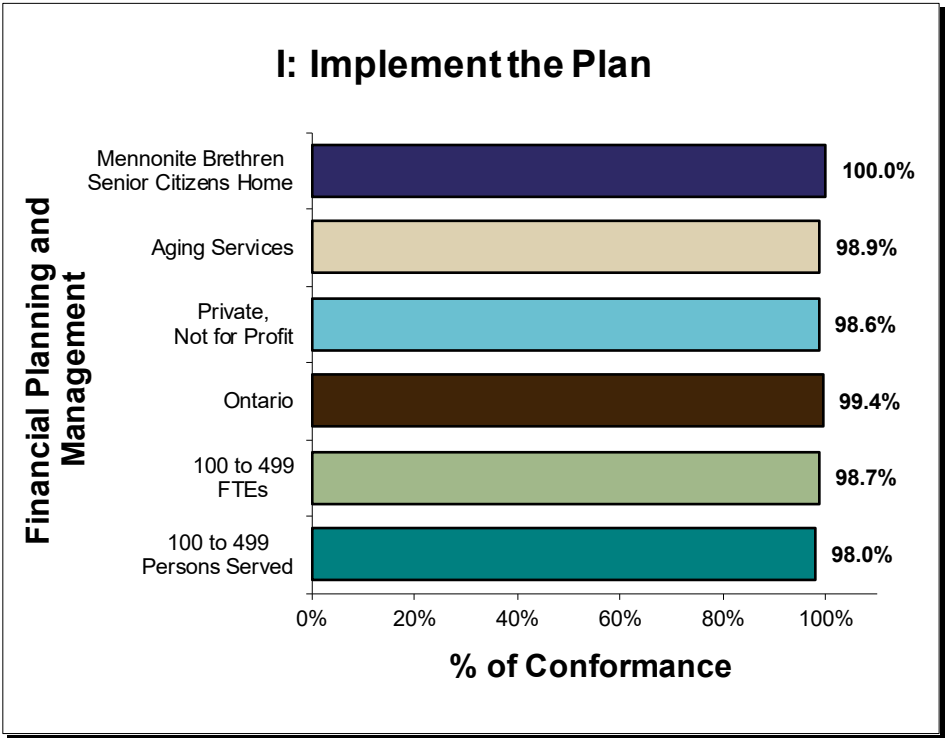
## Other benchmarks



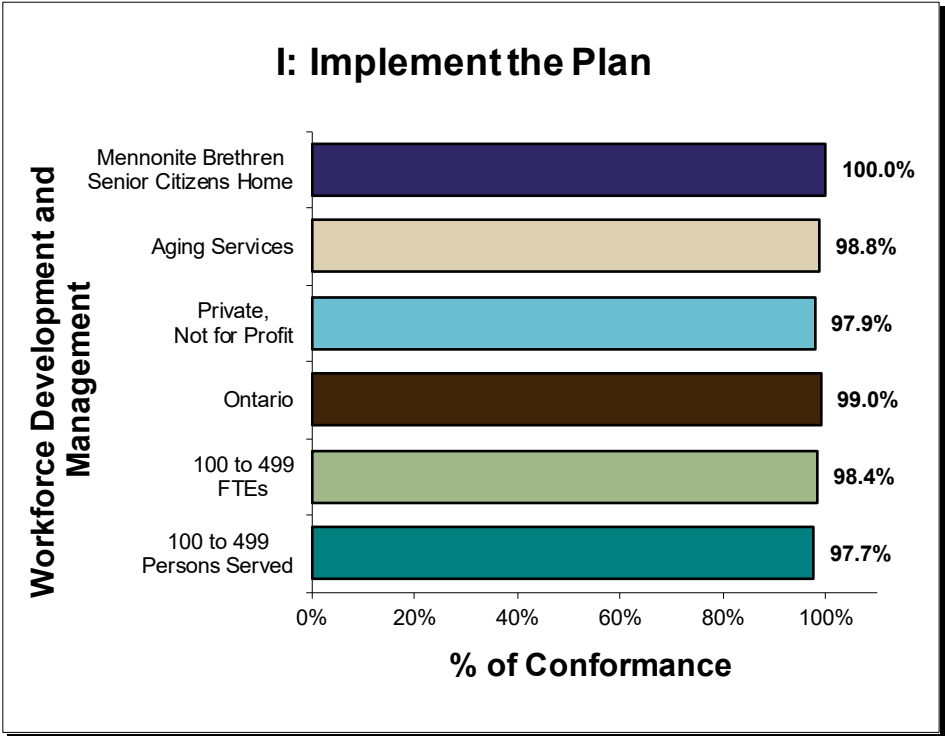
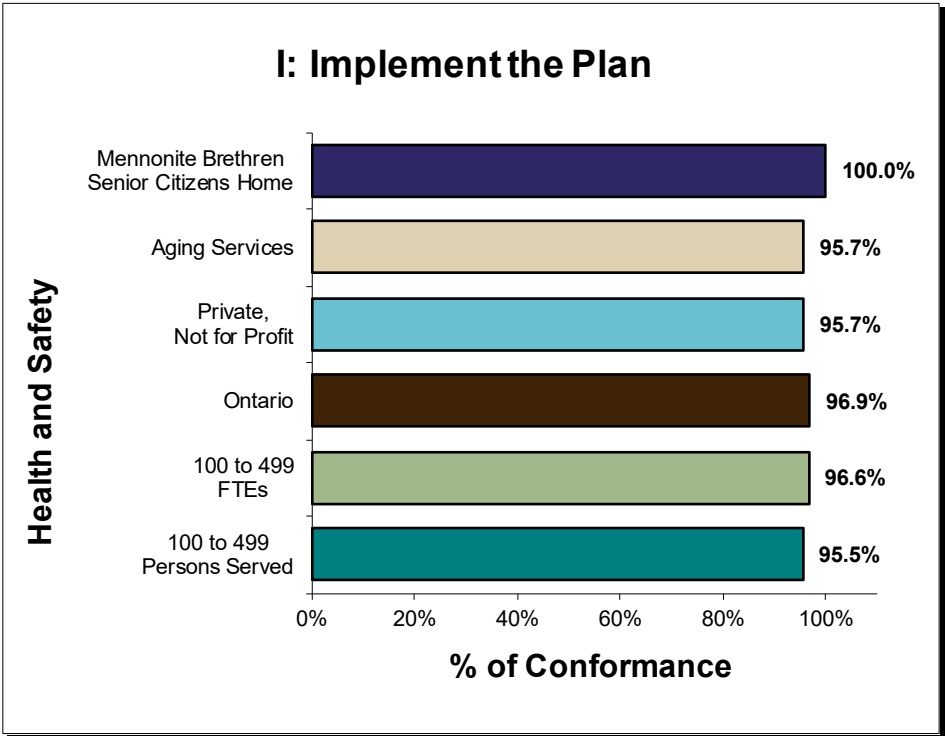
Other benchmarks — continued



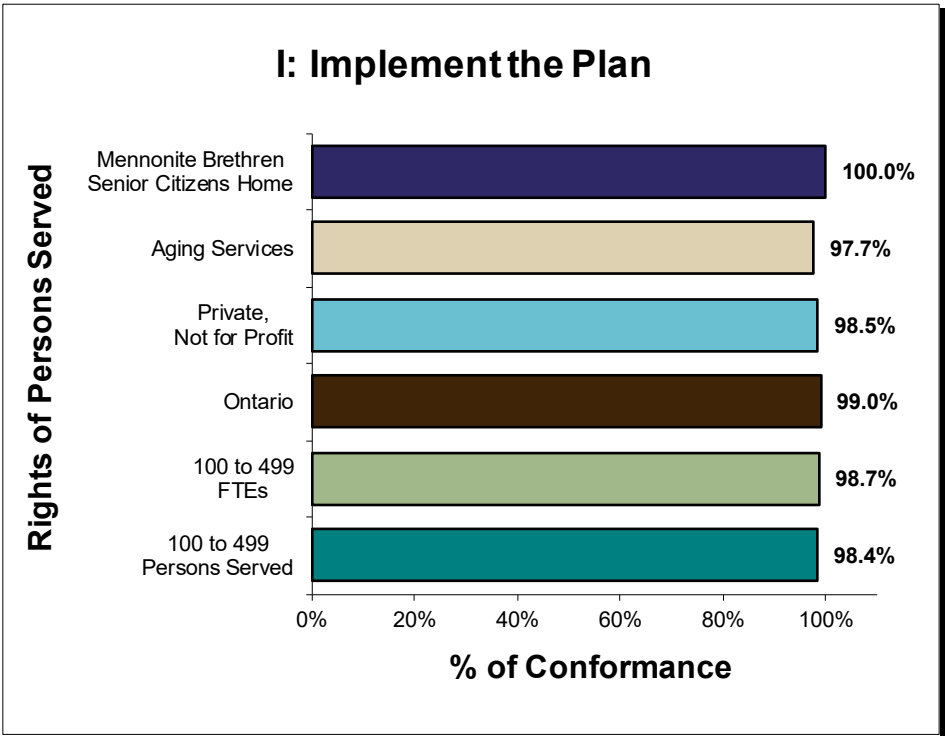
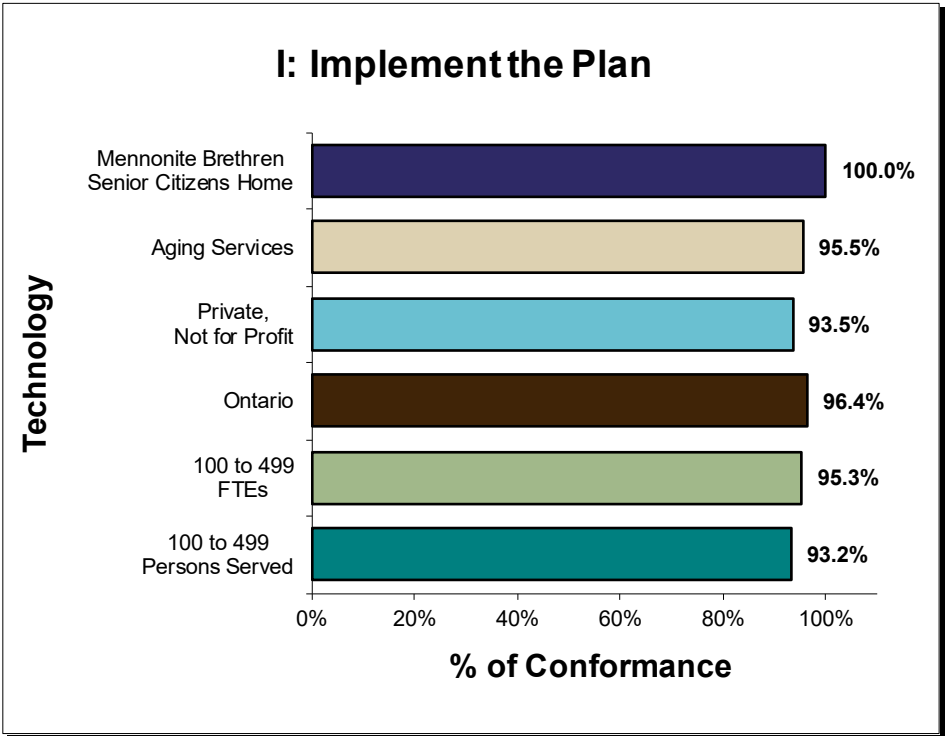
Other benchmarks — continued



Other benchmarks — continued

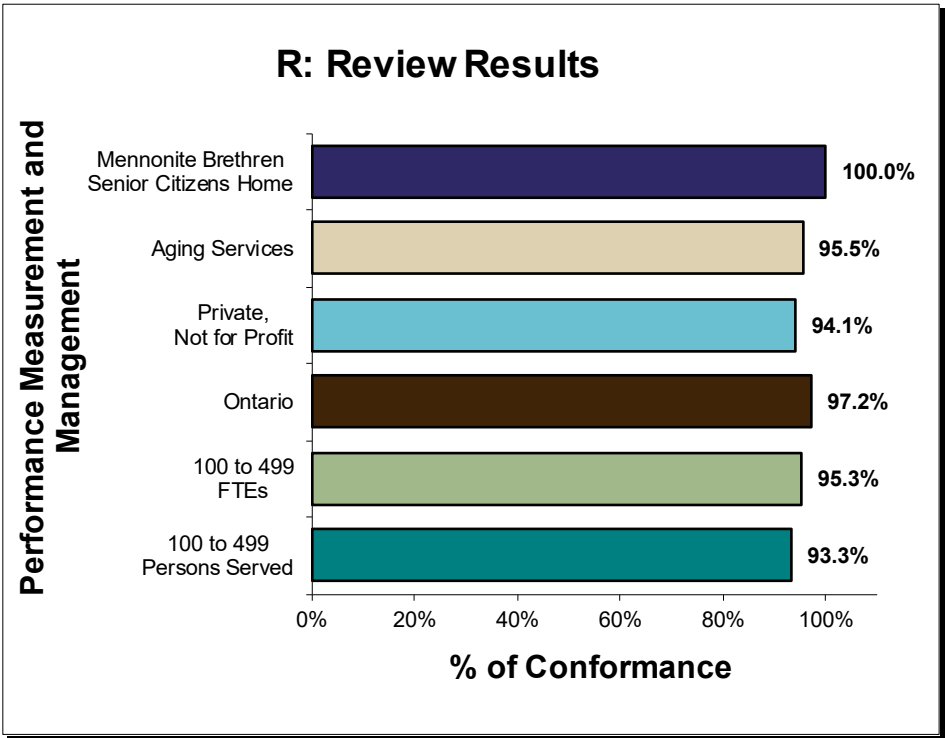
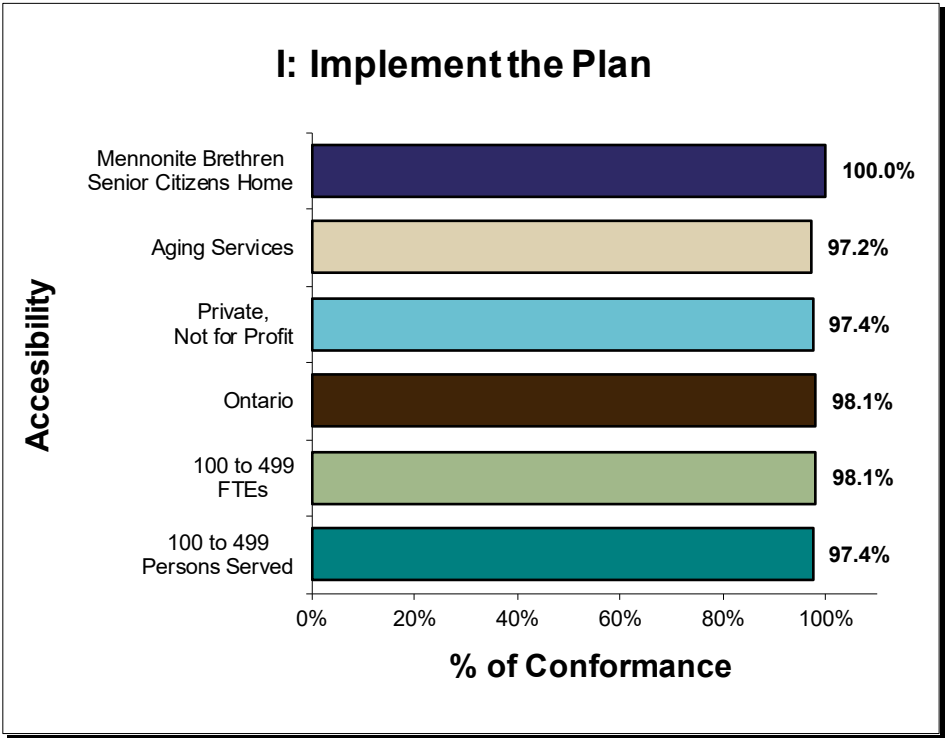


Other benchmarks — continued





Other benchmarks — continued



Other benchmarks — continued

