

To provide with excellence, love, and dignity a full continuum of housing and services to senior citizens.
We serve seniors who wish to live in a community of Christian faith.

2022-2025 STRATEGIC PLAN UPDATE

Vibrant Communities That are Sustained and Growing



At Radiant Care, we strive to create communities that are life-affirming by validating and reinforcing the expressed interests of the seniors who have chosen to live at our homes. We select and carry out activities, events, and programs that support people's faith journeys and need for community connection. We create appealing environments that encourage community. We create desirable destinations. Some highlights for our residents and tenants included themed activities for seasonal festivities, activities through our new Obie For Seniors advanced gaming consoles, Spring planting and gardening, Montessori activities, strawberry socials and "watermelon und rollkuchen".

Workplaces That are Affirming and Appreciative



At Radiant Care, we affirm, appreciate, and recognize contributions made by our employees to service excellence in achieving our vision and mission for the seniors who have chosen to live at our homes. This means attracting and supporting staff through ongoing appreciation, education and training, and consistent, stable, and well-supported work schedules.

To appreciate and recognize our staff, we carried out a range of appreciation events including special food days with Greek food, pizza lunches, and we handed out gift cards for jobs well done. Our staff is second to none and we appreciate them so much!

Follow us on social media to see the exciting things happening within our homes:



[FACEBOOK.COM/RADIANTCARENIAGARA](https://www.facebook.com/radiantcareniagara)



[INSTAGRAM.COM/RADIANTCARENIAGARA](https://www.instagram.com/radiantcareniagara)



[RADIANTCARE.NET/NEWS](https://www.radiantcare.net/news)

Diligent, Progressive Growth



At Radiant Care, we strive to develop housing and services for seniors based on market demand and preference, within our means. We are eager to complete major capital projects at both sites that support current demand for long-term care and housing for seniors.

Work on the Pleasant Manor long-term care project continues in earnest with ground-breaking anticipated for later in the Fall 2023. In carrying out our due diligence on the prospective Tabor Manor apartment project, we were met with unforeseen issues with the water content of the soil of the proposed building site. We have paused this project for the time being.

In 2022, we were able to retrofit 30 units between the two homes. 3-D tours of retrofitted units are available on the Radiant Care website.

WE VALUE YOUR SUPPORT!

How People Donate

Individuals and families supported Radiant Care homes in a variety of ways in 2022. Many residents and tenants chose to commit to a monthly donation and continue to do so. It is an easy and practical way to support our homes; the donation is an automatic withdrawal for added convenience, and can be designated to either home. As well, many chose to donate with an annual one-time gift. Some honoured the passing of a loved one with a memorial gift, while others are planning to include Radiant Care in their estate planning. We invite you to donate online at radiantcare.net/donate

Why Donate

Donations from the Foundation are used to enhance and improve residents' and tenants' experiences through activities and events designed to reduce barriers and promote independence and integration with each other and their broader community beyond what can be achieved through the government and non-government funding received by Radiant Care. We call this 'Opening Doors for Seniors.' The focus of annual work of the Foundation is achieved through a process of resident, tenant, and employee engagement, and is approved by the Foundation's Board of Directors.

OPENING DOORS FOR SENIORS

To our residents and tenants, we promise to provide them a home that is a familiar, faith-based and caring community where they know the people and culture, their independence is respected, daily needs are taken care of, where they are treated with love and dignity and they can enjoy peace of mind knowing they will always have a home and access to excellent care. To this end, the Foundation has opened doors for seniors in the following ways:



Spiritual Enrichment

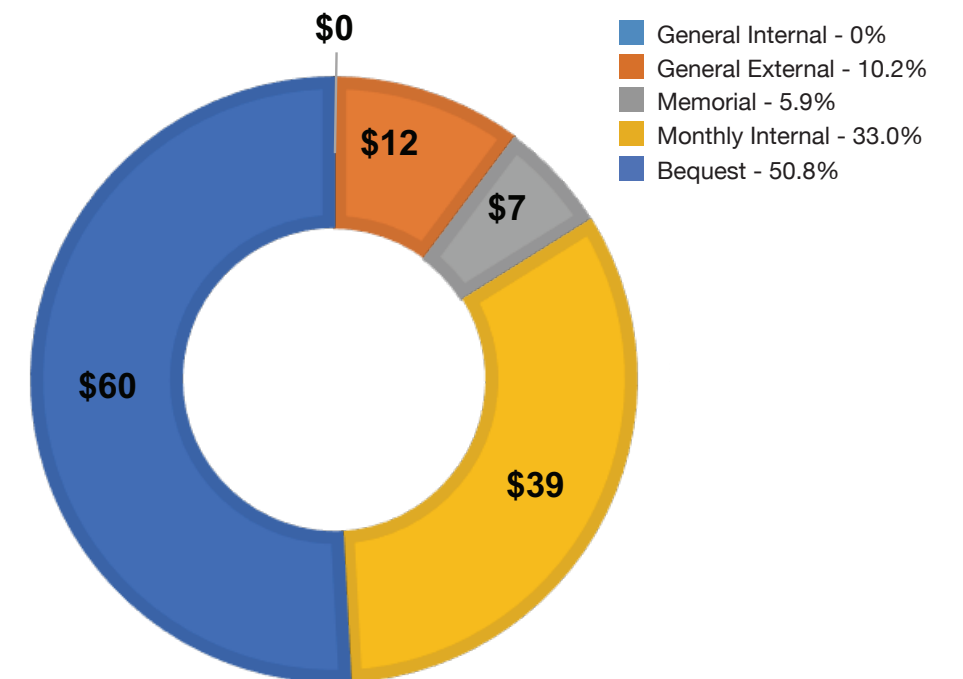
Our focus on spiritual enrichment is highly valued at Radiant Care. The Foundation continued to provide funding to ensure we were able to have a chaplaincy presence in both homes, on a full-time basis – not something we could offer by relying on government funding alone. Spiritual enrichment is a critically important thread woven into the fabric of daily life at Radiant Care, and the support and encouragement our Chaplains provided during this year of isolation were more important than ever.



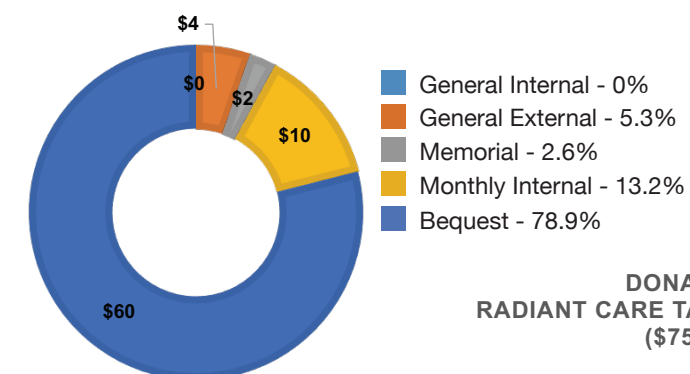
Recovering, Restoring, Rebuilding

The focus of our Foundation's 2022 Opening Doors for Seniors efforts complemented our strategic direction of recovering, restoring, and rebuilding following two years of pandemic restrictions. The Foundation sponsored a range of intentional activities to promote safe, social gatherings, including Walter Ostanek, Marty Allen, and Marble Slab Icecream.

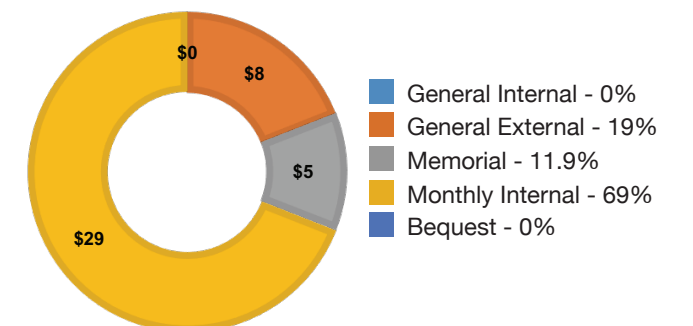
DONATIONS RADIANT CARE 2022 (\$117,548)



DONATIONS RADIANT CARE PLEASANT MANOR 2022 (\$41,582)

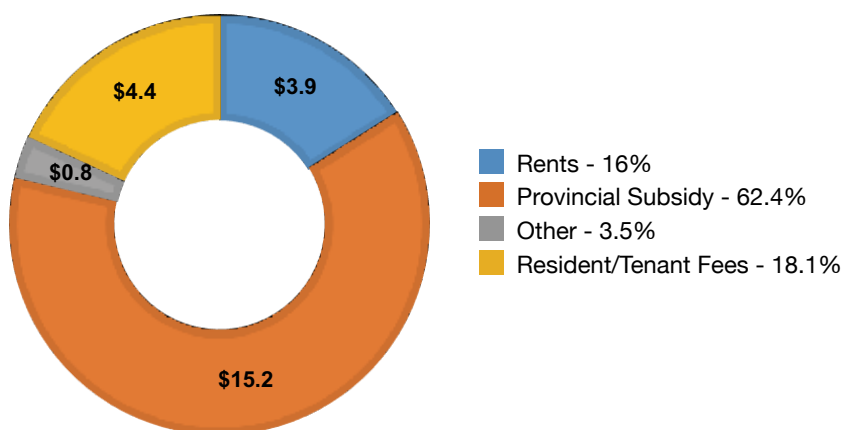


DONATIONS RADIANT CARE TABOR MANOR 2022 (\$75,966)

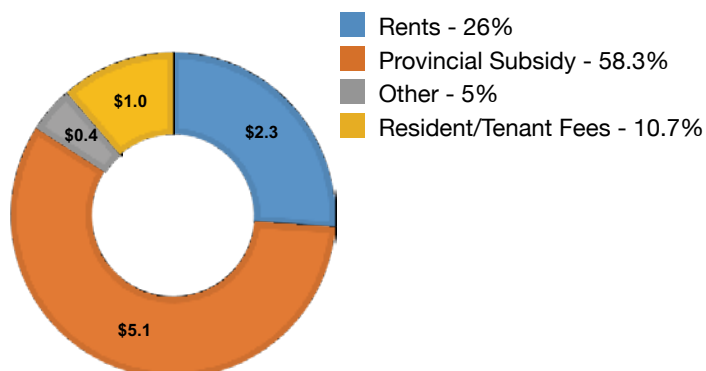


FUNDING OVERVIEW

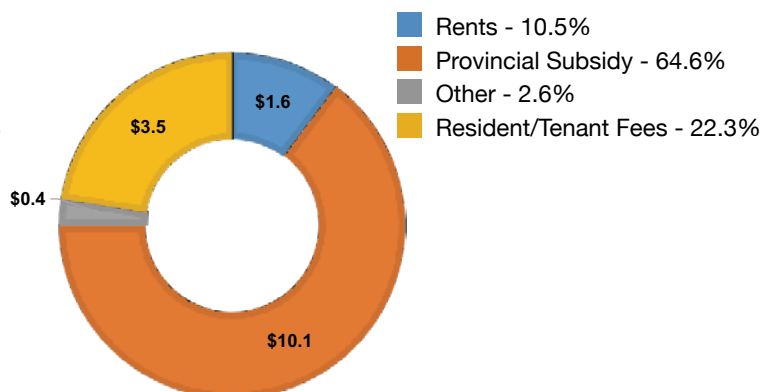
FUNDING SOURCES
RADIANT CARE 2022
(\$24,395,915)



FUNDING SOURCES
RADIANT CARE PLEASANT MANOR 2022
(\$8,721,067)



FUNDING SOURCES
RADIANT CARE TABOR MANOR 2022
(\$15,674,848)



How is the money put to use?

Wages and Benefits: In line with other homes in Niagara and our sector, the largest part of the budget, almost 85%, is used to pay the wages and benefits of our 350 employees - the lifeblood of our home. We are proud to pay competitive wages in line with other homes in Niagara.

Food: In our Long-Term care homes, part of the funding from the government is earmarked for food purchases. Our residents enjoy tasty and healthy meals and snacks, all accomplished with \$11 per resident per day

Facilities: This year, we continued retrofitting our aging apartments.

Programs: Life at Radiant Care is about more than just a place to sleep and eat. The budget includes provision for Therapeutic Recreation programs and activities, seasonal decor, trees, plants and flowers for the gardens, and more.

Through every area of our spending, we are diligent and faithful stewards of the funding that has been entrusted to us.

Radiant Care

OPENING DOORS FOR SENIORS

The Radiant Care Foundation launched its Opening Doors for Seniors focus in 2020 after considerable engagement with the most impacted – the seniors who choose to live at Pleasant Manor and Tabor Manor. Following two years of isolation due to the global pandemic, as our world “re-opens”, the Radiant Care Foundation will continue to make the following tangible investments in 2023 as we recover, restore, and rebuild.

In 2023, donations will safely support:

- Full-time spiritual enrichment programs, activities, and entertainment
- Bus trips
- On-site musical and social events
- Monthly music therapy in long-term care
- Easter paska, Thanksgiving, and Christmas meals
- Beneficial resident/tenant equipment
- And more!

By supporting these events and purchases, the Radiant Care Foundation works to remove physical, emotional, and social barriers associated with aging, thereby Opening Doors for Seniors.



Why should I donate to Radiant Care?
To Open Doors for Seniors! When you donate to the Radiant Care Foundation, you open the door to

Intentional social and educational opportunities

Focused recreational activities

Targeted equipment purchases

Spiritual enrichment

And more!

