

My parents have been at Pleasant Manor for almost fourteen years. They started off in the townhouses, went to an apartment, and now their both in longterm care.

They can get out in the hall here and we have these different rooms, the library, and we got the fish pond there and the ducks are in there, and everyone can sit outside there and watch them.

I've been very impressed with the love and compassion that is show to all of the residents and it's really a good feeling for me to know that they are loved and cared for in a safe place.

And there's one thing that I really like, it's that people get along here. The nursing staff are they are qualified.

So it's called wrap-around care and ideally we follow people along as disease and needs progress. So part of the benefit of that is that there's the long relationship between the residents and a lot of the care givers and the full care team and I think that that matters.

They love my dad. He has advanced dementia. He's funny but he can be difficult at times. They just love him and appreciate him for who he is. So that's really important to me.

For me it's a smile as you're leaving, after you help someone, saying thank you, I appreciate that. Even if they cannot speak it's you know I sense it.

I don't know where they find them, but they're good! They are! They just don't cut you off short you know.

If you want something they try to help. And so you actually are comfortable.

I get paid, I get benefits, everything of course! That's important. For me just to make people happy to make people relieved from the pain that they're in.

And essentially that's why we're here is to serve with dignity and respect. Not just to provide the needs that but making it a home.

And one of the reasons why I came to work here was because I was recommended and when I did come here I do believe they hold that in high standard. Providing love, dignity, and respect to the residents and to the staff.

When I came I remember saying to my husband, wow these Christians are on to something. This is such a nice place to work. The residents are kind, they have some values that made me want to stay and be a better person.

People that are church goers they have that here. They can go to bible studies.

I know for my parents they've really appreciated it, just being part of their heritage, their environment, their community.

It's open to other faiths and I appreciate that.

And yes there are different faiths that are present, it does have a good feel to it, a good vibe.

So I think that the atmosphere of the home shows care, it's not an institution. You notice that right away.

It's just really scary when you start a first job but with the staff being so friendly, so open to new people coming in you just feel like you fall right in.

Our interactions as a leading educational institution with the facility, I think is very mutually beneficial. The Therapeutic Recreation students who will ultimately be going into fields associated with geriatric care in many cases. They're practicing their craft in some ways and also looking at ways that their education can impact the clientele that you have. So it's a symbiotic relationship that we've very much valued.

Teamwork is a huge factor, it's not your resident or my resident.

I have 2 siblings who live out of province and it is very important for them to have a peace of mind too that our parents are looked after and cared for well. They are very thankful that the burden of care and worry for me is lessened because they have a good home.

It's surprising how many people that you know before they get there and we all end up at Tabor Manor. It's like being at home.

And it's been so good that both Marlene and I have our names on the waiting list already! And we're looking forward to it when our time comes.

So you couldn't ask for anything better.