

To provide with excellence love and dignity a full continuum of affordable housing and services to senior citizens. We serve the Mennonite Constituency and others who wish to live in a community of Christian faith.



Ontario Premier Kathleen Wynne paid a visit to our home

## Innovative Growth and Partnerships

November 9, 2017 was a very exciting day at Radiant Care Tabor Manor, as Ontario Premier Kathleen Wynne paid a visit to our home. The mood was upbeat as she sat with residents, learning the art of making 'apple perischky', a pastry delight that has been made by residents every Thursday for many years. After her baking lesson, Premier Wynne visited the Great Room where staff were in a Montessori for Dementia training workshop. She addressed the staff, residents and tenants in attendance, praising the high quality continuum of care provided by Radiant Care Tabor Manor and expressing the commitment of her government to provide further opportunities for homes like Radiant Care Tabor Manor and Radiant Care Pleasant Manor to expand and grow.



## Specialization in Dementia and Palliative Care

Any visitor to Radiant Care homes these days will notice a small but significant change – the new name tags worn by staff. New name tags are double-sided. While one side depicts the employee's full name, job title, and photo, the other is a bright lemon yellow colour and features the employee's first name only, in a bold print. These new name tags, following the Montessori Approach to Dementia Care, are designed specifically to allow residents with a cognitive impairment, and all residents, tenants and guests, to readily identify staff and to feel a sense of security knowing the name of each employee they encounter. It's all part of Radiant Care's mission to serve seniors with excellence, love and dignity, and to increasingly specialize in supporting seniors with dementia.



## Relational Excellence and Cultural Preservation

At Radiant Care, our daily service to our residents and tenants means that staff often build a warm bond of affection with those they serve. So when a resident or tenant passes away, staff share the family's sense of grief and loss. In November, memorial services were held at both Radiant Care Pleasant Manor and Radiant Care Tabor Manor, honouring 63 individuals we had lost in 2017. Both services were well attended by families and friends. Each individual was remembered with a photo and a brief reflection of how they had impacted the lives of those around them. These annual services of remembrance and fellowship are meaningful expressions of tribute to the memory of those who were once part of the Radiant Care community.

## Brand Renewal

It was with great excitement and pride that our organization officially unveiled its new brand identity in mid-December, 2017. Our name - Radiant Care - amplifies our vision, mission and values, and shines a spotlight on these cornerstones of our homes in a new and exciting way. Our vision, our mission and our values are not changing - the name Radiant Care captures them all in a way that 'says it all'.

Our Board of Directors conducted extensive consultations with residents, tenants, staff and other stakeholders, getting the valuable feedback and advice that led to the selection of the name Radiant Care as our corporate brand.



CEO Tim Siemens, presenting the new brand

A series of events on December 12, 13 and 14 at both our sites allowed Board President Glen Unruh and CEO Tim Siemens to communicate the new brand identity and logo to tenants, residents, and staff. The Radiant Care logo is simple and clean. The words Radiant Care in a clear font, with the letter 'i' topped with an orange dot. The orange colour means friendly, cheerful and confident. The colour illustrates that providing 'Radiant Care' is at the core of what we do.

So have the names of Pleasant Manor and Tabor Manor disappeared? Not at all! We are proud of the history, legacy and reputation represented by the names of our homes. By using the names of Radiant Care Pleasant Manor and Radiant Care Tabor Manor we honour our history and also our vision.

## Connexions

I love my job at Radiant Care Tabor Manor - the appreciation shown by the residents when even the smallest measure of help is provided is really gratifying. And the interdisciplinary team is there to reach out with a helping hand whenever needed.

Heidi Brouwer, RPN, Radiant Care Tabor Manor

I enjoy working with a group of people who truly care about the residents. The care is fantastic and the commitment I see daily to provide the best experience for each person is very rewarding. I feel valued and appreciate the support and encouragement I receive from all members of the team.

Dawn Clyens, Coordinator of Activation and Restoration, Radiant Care Pleasant Manor

## The Spirit Is On The Move



Providing excellent, loving and dignifying care to seniors is rooted in our recognition of their identity as image bearers of Christ. Value does not come from what people can do or contribute to church or society, but from being people loved and chosen by God. Sometimes this is forgotten even by seniors themselves who struggle in finding their place. That is why, as chaplains, we need the help of the church and community to reinforce the loving and invitational message that our seniors can be vital members of the body of Christ because of who they are - children of God.

Mike Dyck, Chaplain, Radiant Care Pleasant Manor



When my children were learning to drive, I reminded them to always check their rear view and side view mirrors before pulling out into traffic. As we live each day, we need to see clearly what's behind us before we move toward what's ahead of us! Psalm 105:5 tells us to 'remember the wondrous works that (God) has done, His miracles, and the judgments He uttered.' As we look forward with anticipation to what God will do in 2018, let's remember to look back with gratitude for all that God has accomplished for us in Christ Jesus, our Lord!

Jim Evans, Lead Chaplain, Radiant Care Tabor Manor

**24**  
**MAR**

**RADIANT CARE PLEASANT MANOR**  
**Auxiliary Spring Bazaar**  
**10AM TO 11:30AM**

## Vital Statistics: Waiting Lists

Radiant Care Pleasant Manor Long-Term Care.....	<b>82</b>
Radiant Care Pleasant Manor Apartments.....	<b>864</b>
Radiant Care Tabor Manor Long-Term Care.....	<b>427</b>
Radiant Care Tabor Manor Apartments.....	<b>1,085</b>